## Trinity College Pathways School Refund Policy

## Overview

Trinity College is an affiliated College of the University of Melbourne.

The Pathways School consists of the Trinity College Foundation Studies program, Trinity College Academic English Program, the Young Leaders program and other short programs and conferences.

The College reserves the right to review and make changes to this Policy from time to time.

## Scope

This Policy covers all international students studying in the Trinity College Pathways School.

## **Definitions**

HA - Department of Home Affairs ESOS Act - Education Service for Overseas Students Act 2007 IELTS-

- 2. In the unlikely event that Trinity College is unable to deliver a course in full, in accordance with the provisions of the ESOS Act 2000, you will be offered either enrolment in another Foundation Studies intake or Academic English module at no extra cost, or a partial refund of the unexpended portion of the pre-paid tuition fees, or we will seek to assist you with a negotiated transfer to an equivalent education provider in Melbourne. Only where we are unable to offer you a negotiated transfer to an equivalent provider and program, will we refund tuition fees in full. The refund will be paid within 2 weeks of the day on which the course ceased being provided.
- 3. Refunds do not include the Enrolment Fee which is non-refundable.
- 4. The Overseas Student Health Cover (OSHC) will only be refunded if your student visa has not been granted.
- 5. This agreement, and the availability of complaints and appeals processes, does not remove your right to take action under Australia's consumer protection laws.
- 6. Providing that formal written notification of withdrawal has been received and has been approved by Trinity College, a refund of the first instalment of the tuition fee (not including the OSHC and Enrolment Fee component) will be made as follows:

The

Trinity College Pathways School Refund Policy